



We should be grateful if you could take a couple of minutes to read this **Trust Code of Conduct** which is provided for your comfort and safety and to ensure your visit to Tadcaster Community Sports Trust and the Magnet Sports Bar is enjoyed in a pleasant and friendly environment.

1. The Trustees request that when using the Clubhouse or facilities due consideration is given to other individuals at all times and not to put yourself or others at risk through any improper conduct.

2. We would also ask that everyone shows respect to the Clubhouse and facilities ensuring they are used appropriately at all times. It is the Trustee's aim to ensure that everyone who visits our Clubhouse receives a high level of service befitting the Trust and we will therefore undertake to provide the following:

- A courteous warm welcome
- An efficient service
- A clean and welcoming environment
- An appropriate atmosphere befitting the time of day and occasion
- Friendly, uniformed bar staff

In return, please treat our staff with courtesy and respect at all times.

3. Children need to be supervised at all times and in the interests of safety, parents and guardians are asked to not allow their children to run around inside the Clubhouse, our outside social areas or car parks.

4. If you are participating in sports please do not wear boots with any type of stud or spike in the Clubhouse at any time. We would also ask that player's kit bags do not obstruct doors or walkways, if they do then please understand we'll need to remove them.

5. Anyone violating rules or regulations of the Trust, or demonstrating behaviour deemed detrimental to the welfare, good order, safety or character of the Trust, including foul, abusive or threatening language, rudeness, any of the 'isms' and the slightest hint of bullying or violence will be asked to leave the Clubhouse immediately. Any Trust Member who violates rules or regulations will additionally be subject to the Trust disciplinary procedures.

6. The decisions of the club manager or designated person in charge of the Clubhouse will be final in all aspects of safety, conduct and comfort.

7. We can all play our part in ensuring that we enjoy the highest standards possible and can all be proud of the Trust. So please assist us by keeping our facilities one of the friendliest places to both play your sport and socialise among friends.

8. Finally, if you feel it is appropriate to elevate any issue you may have or would like to comment on this **Trust Code of Conduct**, please send an email to enquiries@tadcastersportstrust.co.uk

Tadcaster Community Sports Trust Trustees